

Serta® iComfort Exclusively For WorkPro®

True Innovations seating products. Limited 10 Year Product Warranty

This limited warranty covers the original purchase of new product used for normal commercial, personal or household use. True Innovations seating products warrants its products will be free from defects in materials and workmanship (normal wear and tear excepted), for 10 years from the date of purchase, except as provided below. True Innovations seating products, at its option, will replace with a comparable product, free of charge, any product purchased from it that fails under normal use as a result of such defect. This warranty does not apply to damage caused by fire, accident, negligence, misuse, use other than as stated in product instructions, improper cleaning or other circumstances not directly attributable to defects in materials and workmanship.

Natural variations occurring in wood or other materials will not be considered defects, and True Innovations seating products does not warrant the color-fastness or matching of colors, grains, or textures of such materials. This warranty does not apply to: modifications of the product, attachments to the product not approved by True Innovations seating products, and products that were not installed, used, or maintained in accordance with product instructions and warnings.

This warranty has the following exceptions: Fabrics, foam, veneer finishes and other covering materials are warranted for three years from date of purchase.

Proof of purchase is required in the form of a receipt (copy or original) to validate warranty. Warranty claims without the receipt may be rejected.

TRUE INNOVATIONS SEATING PRODUCTS PROVIDES THIS LIMITED WARRANTY IN LIEU OF ALL OTHER WARRANTIES EITHER EXPRESSED OR IMPLIED. EXPRESSLY EXCLUDED ARE ALL WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY. OFFICE DEPOT'S SOLE OBLIGATION AND THE USER'S EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR, REFUND (IN THE FORM OF AN OFFICE DEPOT MERCHANDISE CARD) OR REPLACEMENT AT TRUE INNOVATIONS SEATING PRODUCTS'S SOLE DISCRETION AND COST, OF PRODUCT OR COMPONENTS.

IN NO EVENT SHALL TRUE INNOVATIONS SEATING PRODUCTS, ITS AFFILIATES, SUBSIDIARIES OR PARENT COMPANIES

BE RESPONSIBLE FOR CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES ARISING OUT OF A CLAIM OF DEFECTIVE PRODUCT EVEN IF TRUE INNOVATIONS SEATING PRODUCTS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES OR PROVINCES DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY BY STATE OR PROVINCE. THIS WARRANTY APPLIES ONLY TO THE U.S. AND CANADA.

Service Instructions

Please call: 1-800-379-9773 for warranty service.